

Destination Cultus: COVID-19 HEALTH & SAFETY PLAN For Cultus Lake Waterpark and Adventure Park

Destination Cultus has kept informed of the Public Health Officer (PHO) orders, notices and guidance. Our company is aware of the guiding principles to reduce the transmission of COVID-19, and meets regularly to discuss the impacts, challenges, and solutions for safely running our facilities in a pandemic. Our deliberations have been informed by WorkSafeBC, Fraser Regional Health Authority, the Lifesaving Society of BC, World Waterpark Association, International Association of Amusements Parks and Attractions, and the Canadian Parks and Recreation Association.

As such, the following COVID-19 Safety Plan has been designed for Cultus Lake Waterpark and Cultus Lake Adventure Park. Part 1 of this document will provide general information about COVID-19 and highlight how different control measures can be more or less effective at preventing transmission of the virus. Part 2 of this document contains guidelines and policies that will address: employee sickness, personal hygiene, making space between people, personal protective equipment, modified environments, sanitation, managing information, and signage.

During the COVID-19 pandemic, the PHO has established five principles for preventing the transmission of this disease. This chart displays these five principles which will be reflected in our COVID-19 Safety Plan policies and procedures.

Five Principles For Every Situation

Personal Hygiene:	Stay Home if You Are Sick:	Environmental Hygiene:	Safe Social Interactions:	Physical Modifications:
<ul style="list-style-type: none"> • Frequent handwashing • Cough into your sleeve • Wear a non-medical mask • No handshaking 	<ul style="list-style-type: none"> • Routine daily screening • Anyone with any symptoms must stay away from others • Returning travellers must self-isolate 	<ul style="list-style-type: none"> • More frequent cleaning • Enhance surface sanitation in high touch areas • Touch-less technology 	<ul style="list-style-type: none"> • Meet with small numbers of people • Maintain distance between you and people • Size of room: the bigger the better • Outdoor over indoor 	<ul style="list-style-type: none"> • Spacing within rooms or in transit • Room design • Plexiglass barriers • Movement of people within spaces

PART 1. COVID-19 Awareness Training- Understanding the Risks:

The virus that causes COVID-19 spreads in several ways. It can spread in droplets when a person sneezes. It can spread if you touch a contaminated surface and then touch your face.

The risk of person-to-person transmission increase the closer you come to other people, the more time you spend near to them, and the more people you come near. The risk of surface transmission increases when many people contact the same surface and when those contacts happen over short periods of time.

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Employees must identify and be aware of areas and circumstances within the work environment in which there may be risks, either through close physical proximity to others or through contact with contaminated surfaces. The closer together workers are, and the longer they are close to each other, the greater the risk.

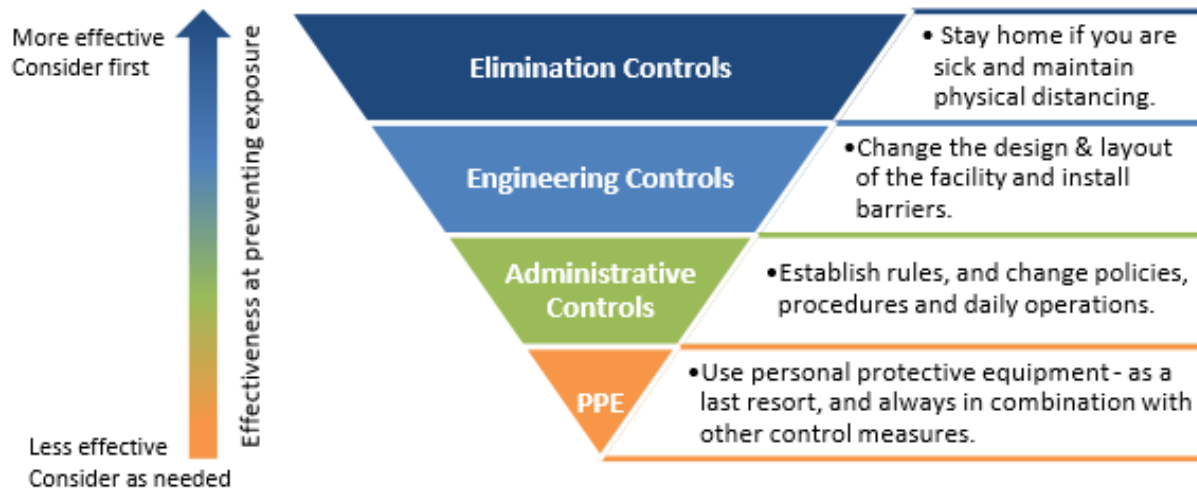
In effort to keep employees and customers at Destination Cultus (Cultus Lake Waterpark Ltd.) safe from the risk of exposure to biological agents we provide adequate on the job training for all our employees.

This Training will consist of:

- Identifying hazards and risks on the Job
- How to protect yourself from these risks
- How to properly utilize PPE (i.e., gloves, facemasks, and how to properly remove them)
- Where to, and how to maintain safe distancing
- How to properly sanitize and disinfect your hands, work stations, and frequently used items
- What chemicals should be used for various cleaning and disinfecting tasks
- Developing an understanding of why all these measures are so important

There are a variety of Controls that Cultus Lake Waterpark Ltd. will implement to address and mitigate risk and these measures will be applied particularly, yet similarly, to employees and customers alike.

Control measures throughout this document will be based on this model:



Elimination and *engineering controls* are designed to prevent people from coming into contact with an infectious person or contaminated surface in the first place and should always be considered first. *Elimination* and *engineering controls* normally lead to the implementation of inherently safer systems, where the risk of illness exposure and/or transmission can be substantially reduced. These measures will be applied whenever possible as the preferred approach. Examples of *Elimination* in this document include, but are not limited to, rules about Park Capacity, Occupancy Limits, and Staying Home when sick. Examples of *Engineering* in this document include, but are not limited to, Safe-Distance markings and Physical Barriers; such as, Railings and other queuing dividers and Plexiglas shrouds at points of sale.

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Compared to the above, *Administrative Controls* and *Personal Protective Equipment* are less effective in reducing the likelihood of people coming into contact with an infectious person or contaminated surface. They are, nevertheless, useful and necessary measures when safety through elimination and engineering controls alone cannot be fully achieved. Administrative controls outlined in this document will focus greatly on cleaning and disinfecting – starting with frequent hand-washing, but also enhanced routines for frequently touched surfaces. Employee shifts, rotations through various positions and even breaks are administratively designed to reduce the amount and proximity of coworkers to one another. Additional employee break areas have also been designated for this reason. With regard to personal protective equipment, masks in particular, even though Cultus Lake Waterpark and Adventure Park are wide open outdoor environments, there will be times when physical distancing or barriers for the purpose of separating individuals cannot be provided or constantly sustained. Employees and customers will be required to wear face coverings in those circumstances.

PART 2. COVID-19 Guidelines & Policies

Having identified the risks of COVID-19 and the various range of controls at our disposal, Cultus Lake Waterpark Ltd. will engage the following practices for employees and visitors during the summer 2021 Operation Season of Cultus Lake Waterpark and Cultus Lake Adventure Park, commencing June 24, 2021.

Employee Mental Health:

The mental health and wellbeing of our employees is extremely important to us. We will take all reasonable steps to keep our employees informed, and attempt to alleviate any areas of work which could potentially be a negative contributor to stress, anxiety, and lack of control. Constant communication, and offering reassurances will be a great way to achieve this. If anyone has concerns regarding potential safety or sanitation risks we encourage this to be brought to the attention of our management team or an employee representative so that we may immediately address and correct the area of concern.

Employee Separation:

Employees are required to maintain adequate distancing amongst themselves while working. Adjustments have been made as to how we expect the park to operate for this season to accommodate this. These adjustments have made it possible for employees to maintain this safe level of social distancing. If any employees choose to disregard these procedures it will be addressed and dealt with immediately, as this cannot be tolerated. Anyone who observes these distancing policies not being followed is obligated to inform us.

Employee Gatherings and Meetings:

We have adjusted the typical operations of our park to eliminate scenarios where employees were required to gather together in close proximity. Some of these changes include adjustments to, and the reduction of, in-person interviews, modifications to training, and an altered format to meetings and group morning in-services.

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Work Stations:

Many workstations, including Lifeguard stations, ride operator locations, food prep areas, and POS locations will be equipped with hand sanitizer if no sink and soap is located there. A sanitizer solution for disinfecting frequently touched surfaces will also be made available for each employee position. All surfaces which customers frequently contact are to be sprayed and wiped regularly. Position placement for staff will be assessed to allow for adequate distance to separate employees from being in close proximity to customers wherever possible. Additionally, some Customer Service, and Food Service windows will be guarded with clear Plexiglas for increased protection. These Plexiglas shrouds will guard against the spread of germs between both the employees, and the customers. These shrouds will be disinfected on both sides regularly throughout the day.

Hand Disinfectant Stations:

Hand sanitizer dispensers will be made available throughout both parks for use by customers. The numerous locations for these dispensers can consist of the park ticket windows, entrances, exit lanes, food outlets, food pickup locations, vending areas, central and higher traffic areas of the park, as well as all 14 dry amusement ride exits at the Adventure Park. Soap and running water is also available in restrooms distributed across the Parks. We recommend that customers frequently wash and disinfect their hands while in the park, and again upon exiting our facility.

Admission Capacities:

In order to maintain safe levels of social distancing amongst all social units within the park, Cultus Lake Waterpark, and Adventure Park have decided to set a restriction on the number of guests permitted within the park at any one time. This park capacity will be monitored throughout the day to verify that all areas within the park can safely hold the guests, without jeopardising the 2 meters spacing between social units. For the 2021 Summer Season Cultus Lake Waterpark, and Adventure Park will self-impose a park capacity of less than 50% full capacity.

Operation Adjustments:

Cultus Lake Waterpark Ltd. has drastically modified its operations in response to the threat and risks that COVID-19 poses to large non distancing groups. For this reason, groups entering the park will be restricted to small social units. Within the park these social units must maintain a separation of 2 meters or greater from other social units, employees, and anyone else within the park. Prior to opening each day we will conduct a site sanitation routine. This routine focuses on the disinfecting of rides, restraints, queuing handrails, latches, doorknobs, table areas, counters and more.

General Park Cleaning Routines:

All frequently touched surfaces will be cleaned constantly throughout the day on a routine schedule. Bathrooms will be cleaned prior to park opening, then on an ongoing basis during the day. There are also staff only bathrooms at both Parks. Sanitizing solution will be located at the staff bathrooms to disinfect after use. All customer accessible door knobs, gates, latches, and other frequently touched surfaces will be sanitized constantly while the parks are open. Transaction pin pads at the parks will be wiped after each non tap transaction (recommended method of payment is tap).

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Ride and Slide Operator Work Stations:

Ride operator booths and slide attendant positions will be equipped with a sanitizer kit for use throughout the day both on an as needed basis, and at set time intervals. This will vary per location and details for this will be covered on the job during training. These kits will be stocked each morning and contain paper towel and/or washable rags, a spray bottle with disinfectant solution, disposable gloves, and garbage bags. The starting employees are to bring one kit with them to their position, at closing, these kits are to be brought back and returned for lock up overnight. Staff should maintain distancing from customers whenever possible while conducting their jobs. Staff are required to keep their face covering on at all times while in position.

Indoor/Covered Work Stations:

Indoor work areas are equipped with sanitizer, or sinks for disinfecting hands when needed. There are also sanitation supplies so that equipment and counter tops can be cleaned on a regular basis. This should also be done when employee changeovers occur. Distancing of 2 meters is to be maintained whenever possible. Proper food safe handling procedures will be in place at all times in food areas; gloves and hats are required to be worn when preparing food, face coverings must remain on at all times. Any time an employee re-enters a food service area they must wash their hands with warm water and soap for a minimum of 20 seconds.

Monitoring for COVID-19 Risk:

We do not wish to have any unnecessary risk of exposure for anyone within Cultus Lake Waterpark, or Adventure Park, for this reason we will have the following policies in place for employees, and customers. Only employees not showing symptoms of COVID-19 prior to their shift will be permitted to work that day. Upon arriving for work employees must not have a cough, difficulty breathing, fever, or show any other symptoms related to COVID-19. Symptoms will be monitored and evaluated before returning to work can be considered. Employees are obligated to disclose to us if they have any symptoms rather than arriving for work and potentially exposing other staff and customers to this risk. Additionally customers will only be permitted within the park if they currently are symptom free, and have not recently suffered from any symptoms related to COVID-19. Anyone who this applies to may not enter, additionally, anyone who has traveled outside of Canada in the past 14 days is not permitted to enter the park. There will be adequate signage at the entrance enforcing this policy. Management will constantly review the park's performance and look for areas, if any, to increase the level of sanitation and safety within the park.

Customer Social Distancing:

At all times within the park, customers attending as a social unit will be required to maintain distancing from all others. This will be monitored and enforced by employees throughout the day. Signage will be visible within the park to maintain constant awareness and to stress this importance.

Entrances and Various Queuing's – Social Distancing:

Spacing dots will be used as a way to ensure distancing among other groups attending Cultus Lake Waterpark, and Adventure Park. This will be seen and used by everyone when lining up to enter the parks. When entering into foods lines, or when entering into Slide and Ride ques. All areas not

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previously offering distancing of 2 meters has been redesigned so that individuals can have a waiting area while maintaining a safe distance from others. Walkway areas within the park have an adequate width to permit groups to pass and maintain distancing requirements.

Operating Attractions – Social Distancing Measures:

Each attraction and Cultus Lake Waterpark, and Adventure Park will be operated so that the users are doing so at a safe distance from others. During the loading, riding, and exiting of the attractions, it is the job of our staff to ensure that this is done while the customers maintain safe distances from one another. Proper loading and distancing procedures are explained in greater detail through each specific locations training.

First Aid Procedures and Protective Equipment:

An Occupational First Aid Attendant will be on duty at all times for all responses to employee and customer first aid needs. All First Aid Attendants will be provided additional training and equipment (including PPE and Bag Valve Masks) for mitigating risk of infection when administering first aid. Due to the risk of COVID-19 transmission, mouth-to-mouth ventilations should not be performed (unless a family member is present and able to assist). FA Attendants should put on gloves for all first aid interventions and wear facemasks, and eye protection when necessary, when performing first aid. FA Attendants will disinfect all surfaces that may have come in contact with themselves and the patient during treatment (i.e. medical instruments, chair, clipboard, pen, etc.).

Removing Your Mask within the Park:

Cultus Lake Waterpark and Adventure Park will be enforcing a mandatory mask policy for all employees within the park during park operating hours. Additionally all patrons entering either park must abide by our mask policy:

- Wear a mask for your arrival, as you interact with our admissions employees, and entering the park
- Wear a mask when you are in a foods service area or in line at a point of sale location
- Wear a mask if you cannot maintain distancing within the park

The following are exceptions to our mask policy:

- Children under the age of 12 are not required to wear a mask however it is strongly recommended that they do if they are 3 years of age and older (as long as they can safely so so)
- People with health conditions or with physical, cognitive or mental impairments
- People who cannot remove a mask on their own

Exposure Notice Procedure:

In an effort to keep employees and guests both informed and safe, we have developed an exposure notice procedure. This procedure would be enacted should it be confirmed that an individual had Covid-19 when attending the park.

- 1) Contact Fraser Health to inform them of the confirmed Covid-19 Case.
- 2) Contact all guests who attended that date with a Notification Letter.

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- 3) Provide these guests with self-monitoring instructions, and a self-isolation letter should it be required.
- 4) Contact staff who were on site for that day and send Notification Letter.
- 5) If the individual with Covid-19 was an employee, staff who potentially were in contact with them will have their shifts covered. They would not be permitted to return until clear of risk.

Important Policies:

It is recommended that anyone 70 years of age and older, or anyone with serious underlying medical conditions not enter and use the attractions within the Parks. All employees will be required to abide by, and enforce these policies, and sanitation routines while at work. Should someone fail to do so it would be addressed immediately. Continued violations would result in verbal and written warnings, re training, or termination. Customers failing to follow these policies detailed above would be required to leave immediately. Anyone attending Cultus Lake Waterpark, and Adventure Park (Customers and Employees) must complete their daily health check before entering.