

Destination Cultus: Cultus Lake Waterpark Ltd. COVID-19 SAFETY PLAN For Cultus Lake Waterpark and Adventure Park

Destination Cultus has kept informed of the Public Health Officer (PHO) orders, notices and guidance. Our company is aware of the guiding principles to reduce the transmission of COVID-19, and meets regularly to discuss the impacts, challenges, and solutions for safely running our facilities in a pandemic. Our deliberations have been informed by WorkSafeBC, Fraser Regional Health Authority, the Lifesaving Society of BC, World Waterpark Association, International Association of Amusements Parks and Attractions, and the Canadian Parks and Recreation Association.

As such, the following COVID-19 Safety Plan has been designed for Cultus Lake Waterpark and Cultus Lake Adventure Park. Part 1 of this document will provide general information about COVID-19 and highlight how different control measures can be more or less effective at preventing transmission of the virus. Part 2 of this document contains guidelines and policies that will address: employee sickness, personal hygiene, making space between people, personal protective equipment, modified environments, sanitation, managing information, and signage.

During the COVID-19 pandemic, the PHO has established eight principles for preventing the transmission of the disease: The Province reinforced these principles in its BC's Restart Plan, May 6, with this chart, which will be reflected in our COVID-19 Safety Plan policies and procedures.

Five Principles For Every Situation

Personal Hygiene:	Stay Home if You Are Sick:	Environmental Hygiene:	Safe Social Interactions:	Physical Modifications:
<ul style="list-style-type: none"> • Frequent handwashing • Cough into your sleeve • Wear a non-medical mask • No handshaking 	<ul style="list-style-type: none"> • Routine daily screening • Anyone with any symptoms must stay away from others • Returning travellers must self-isolate 	<ul style="list-style-type: none"> • More frequent cleaning • Enhance surface sanitation in high touch areas • Touch-less technology 	<ul style="list-style-type: none"> • Meet with small numbers of people • Maintain distance between you and people • Size of room: the bigger the better • Outdoor over indoor 	<ul style="list-style-type: none"> • Spacing within rooms or in transit • Room design • Plexiglass barriers • Movement of people within spaces

PART 1. COVID-19 Awareness Training- Understanding the Risks:

The virus that causes COVID-19 spreads in several ways. It can spread in droplets when a person sneezes. It can spread if you touch a contaminated surface and then touch your face. The risk of person-to-person transmission increase the closer you come to other people, the more time you spend near to them, and the more people you come near. The risk of surface transmission increases when many people contact the same surface and when those contacts happen over short periods of time.

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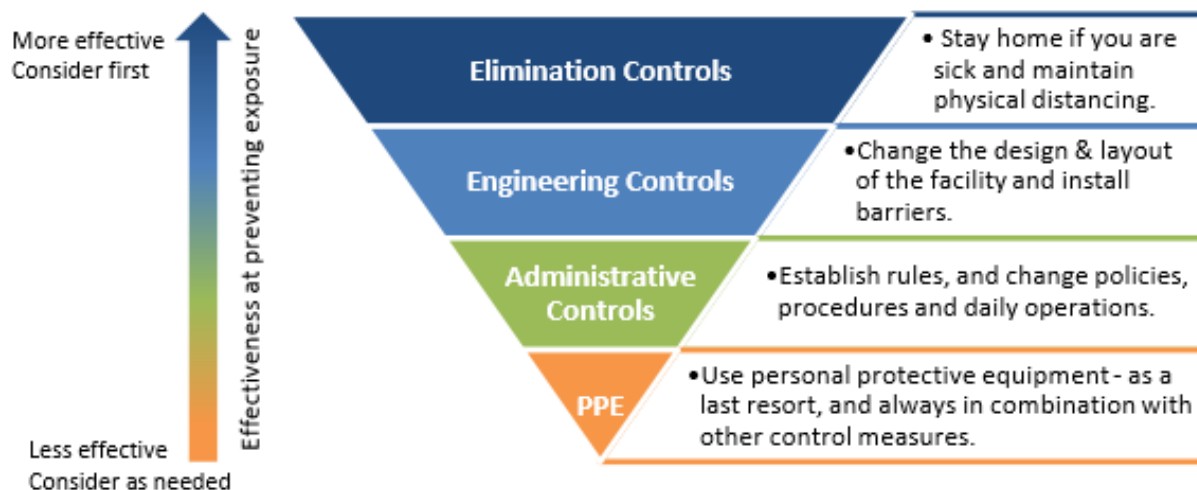
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Employees must identify and be aware of areas and circumstances within the work environment in which there may be risks, either through close physical proximity to others or through contact with contaminated surfaces. The closer together workers are, and the longer they are close to each other, the greater the risk.

In effort to keep employees and customers at Destination Cultus (Cultus Lake Waterpark Ltd.) safe from the risk of exposure to biological agents we provide adequate on the job training for all our employees. This Training will consist of:

- Identifying hazards and risks on the Job
- How to protect yourself from these risks
- How to properly utilize PPE (ie., gloves, facemasks, and how to properly remove them)
- Where to, and how to maintain safe distancing
- How to properly sanitize and disinfect your hands, work stations, and frequently used items
- What chemicals should be used for various cleaning and disinfecting tasks
- Developing an understanding of why all these measures are so important

There are a variety of Controls that Cultus Lake Waterpark Ltd. will implement to address and mitigate risk and these measures will be applied particularly, yet similarly, to employees and customers alike. Control measures throughout this document will be based on this model:



Elimination and *engineering controls* are designed to prevent people from coming into contact with an infectious person or contaminated surface in the first place and should always be considered first. *Elimination* and *engineering controls* normally lead to the implementation of inherently safer systems, where the risk of illness exposure and/or transmission can be substantially reduced. These measures will be applied whenever possible as the preferred approach. Examples of *Elimination* in this document include, but are not limited to, rules about Park Capacity, Occupancy Limits, and Staying Home when sick. Examples of *Engineering* in this document include, but are not limited to, Safe-Distance markings and Physical Barriers; such as, Railings and other queuing dividers and Plexiglas shrouds at points of sale.

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Compared to the above, *Administrative Controls* and *Personal Protective Equipment* are less effective in reducing the likelihood of people coming into contact with an infectious person or contaminated surface. They are, nevertheless, useful and necessary measures when safety through elimination and engineering controls alone cannot be fully achieved. Administrative controls outlined in this document will focus greatly on cleaning and disinfecting – starting with frequent hand-washing, but also enhanced routines for frequently touched surfaces. Employee shifts, rotations through various positions and even breaks are administratively designed to reduce the amount and proximity of coworkers to one another. Additional employee break areas have also been designated for this reason. With regard to personal protective equipment, masks in particular, even though Cultus Lake Waterpark and Adventure Park are wide open outdoor environments, there will be times when physical distancing or barriers for the purpose of separating individuals cannot be provided or constantly sustained. Employees and customers will be required to wear face coverings in those circumstances.

PART 2. COVID-19 Guidelines & Policies

Having identified the risks of COVID-19 and the various range of controls at our disposal, Cultus Lake Waterpark Ltd. will engage the following practices for employees and visitors during the operation season of July 1 –September 7, 2020.

Employee Mental Health:

The mental health and wellbeing of our employees is extremely important to us. We will take all reasonable steps to keep our employees informed, and attempt to alleviate any areas of work which could potentially be a negative contributor to stress, anxiety, and lack of control. Constant communication, and offering reassurances will be a great way to achieve this. If anyone has concerns regarding potential safety or sanitation risks we encourage this to be brought to the attention of our management team or an employee representative so that we may immediately address and correct the area of concern.

Employee Separation:

Employees are required to maintain adequate distancing amongst themselves while working. Adjustments have been made as to how we expect the park to operate moving forward. These adjustments have made it possible for all employees to maintain this safe level of social distancing. If any employees choose to disregard these procedures it will be addressed and dealt with immediately, as this cannot be tolerated. Anyone who observes these distancing policies not being followed is obligated to inform us.

Employee Gatherings and Meetings:

We have adjusted the typical operations of our park to eliminate scenarios where employees were required to gather together in close proximity. Some of these changes include adjustments to, and the reduction of, in-person interviews, modifications to training, and an altered format to meetings and group morning in-services.

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Work Stations:

Most workstations, including Lifeguard stations, ride operator locations, food prep areas, and POS locations will be equipped with employee-use-only hand sanitizer if no sink and soap is located there. A sanitizer solution for disinfecting frequently touched surfaces will also be at each employee position. All surfaces which customers frequently contact are to be sprayed and wiped regularly. Most Customer Service, and Food Service windows will be guarded with clear Plexiglas for increased protection. These Plexiglas shrouds will guard against the spread of germs between both the employees, and the customers. These shrouds will be disinfected on both sides regularly throughout the day.

Hand Disinfectant Stations:

Hand sanitizer dispensers will be made available throughout the park for use by customers. The numerous locations for these dispensers consist of the park ticket windows, exit lane, concession pickup windows, Mini Golf entry and exit, all 14 dry amusement ride exits, entrance to the boardwalk, vending refreshment area, as well as some employee positions for their use only. Soap and running water is also available in restrooms distributed across the Park. We recommend that customers frequently wash and disinfect their hands regularly while in the park, and again upon exiting our facility.

Admission Capacities:

In order to maintain safe levels of social distancing amongst all social units within the park, Cultus Lake Waterpark Ltd. has decided to set a restriction on the number of groups permitted within the park during any one session. This park capacity will be monitored on a daily basis to verify that the areas throughout the park can easily hold this number of guests or groups inside, without jeopardising the necessary spacing of 2 meters per social unit. Upon opening for the 2020 season, Cultus Lake Waterpark Ltd. will self-impose a park capacity of approximately 25%. This would only be increased, if at all, after careful consideration.

Operation Adjustments:

Cultus Lake Waterpark Ltd. has drastically modified its operations in response to the threat and risks that COVID-19 poses to large non-distancing groups. For this reason, groups entering the facility together will be restricted to small social units (maximum of six people). Within the park these social units must maintain a separation of 2 meters or greater from other social units, employees, and anyone else within the park. With such a limited amount of admissions available, we have decided for both parks to offer 2 separate entry sessions for the day.

At the Waterpark, the first session will be commencing at 9:30 am, and the second at 3:00 pm. Each session will permit up to 4 hrs for park access and sliding. Upon completion of the first session, the park will close for 90 minutes allowing for the disinfecting and sanitizing of tubes, rafts, mats, queuing handrails, latches, doorknobs, and more. The public restrooms will also receive a thorough clean again at this time.

At the Adventure Park, the first session will be commencing at 11:30 am, and the second at 5:00 pm. Each session will permit up to 4 hrs for park access and riding. Upon completion of the first session the

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park will close for 90 minutes allowing for the disinfecting and sanitizing of rides, restraints, queuing handrails, latches, doorknobs, and more. The public restrooms will also receive a thorough clean again at this time.

General Park Cleaning Routines:

All frequently touched surfaces will be cleaned constantly throughout the day on a routine schedule. Bathrooms will be cleaned prior to park opening, then on an ongoing basis during each 4 hr. session.

At the Waterpark, 7 family bathrooms as well as four multi-person restrooms (2 men's and 2 women's rooms) will be available to the public, and 5 separate bathrooms will be available for staff use only. Sanitizing solution will be located at the staff bathrooms to disinfect after use. All customer accessible doorknobs, gates, latches, and other frequently touched surfaces will be sanitized constantly while the park is open. Indoor sales areas, Lounger & BBQ rentals will be closed to the public as an *Elimination* control. Transaction pin pads at the park will be wiped after each non-tap transaction (recommended method of payment is tap). All Lockers and keys will be fully sanitized after each use customer use.

At the Adventure Park, 8 bathrooms will be available to the public, and 2 separate bathrooms will be available for staff use only. Sanitizing solution will be located at the staff bathrooms to disinfect after use. All customer accessible doorknobs, gates, latches, and other frequently touched surfaces (such as mini golf hole cups) will be sanitized constantly while the park is open. Transaction pin pads at the park will be wiped after each non-tap transaction (recommended method of payment is tap). All putters, and golf balls will be fully sanitized after each use prior to distributing again for customer use.

Lifeguard and Ride Operator Work Stations:

All Cultus Lake Waterpark Water Safety Attendants and Adventure Park Ride Operators will be equipped with a sanitizer kit for use throughout the day both on an as-needed basis, and at set time intervals. This will vary per guard position and per dry amusement ride and details on each specific location will be covered on the job during training. These kits will be stocked each morning and contain paper towel and/or washable rags, a spray bottle with disinfectant solution, disposable gloves, and garbage bags. The starting employees are to bring one kit with the ride and slide positions. At closing, these kits are to be brought back and returned for lock up overnight. Water Safety Lifeguard and Rides and Attraction employees should maintain distancing from customers whenever possible during the rides' operating procedures. Should there be times when the 2 meter distancing cannot be maintained, then their washable masks must be worn. During all sliding and riding cycles, employees must remain in their designated operator position where distancing guidelines can be followed with greatest efficacy.

Customer Service Work Stations:

Customer Service positions consist of admissions, rentals, mini-golf, concessions, and the park entry/exit queuing control. These areas are equipped with sanitizer, or sinks for disinfecting their hands when needed. There are also sanitation supplies so that equipment, supplies, and counter tops can be cleaned on a regular basis. It should also be done when employee changeovers occur. Distancing of 2 meters is to be maintained whenever possible. Proper food safe handling procedures will be in place at all times; gloves, hats and masks are to be worn regardless of distancing when handling food. Any time an

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employee re-enters a food service area they must wash their hands with warm water and soap for a minimum of 20 seconds.

Intermission Cleaning Routine:

At the Waterpark, all pools, slides, and other water attractions will cease operating from 1:30-3:00 pm, during this time all customers will be required to exit the facility. A full sanitation routine will commence at this time to disinfect all areas of the park frequently contacted by visitors and employees. There will be a variety of methods used to spray rinse and wipe all necessary zones. Training on who is responsible for what areas, and how this process will occur is offered on the job. The same will take place at the Adventure Park daily from 3:30-5:00 pm during which time all rides will cease operating and customers will be required to exit the facility.

Monitoring for COVID-19 Risk:

We do not wish to have any unnecessary risk of exposure for anyone within Cultus Lake Waterpark or Adventure Park. For this reason we will have the following policies applied to Employees, and customers. Only employees not showing symptoms of COVID-19 prior to their shift will be permitted to work that day. Upon arriving for work employees must not have a cough, difficulty breathing, a fever, or show any other symptoms related to COVID-19. Symptoms will be monitored and evaluated before returning to work can be considered. Employees are obligated to disclose to us if they have any symptoms rather than arriving for work and potentially exposing other staff and customers to this risk. Additionally, customers will only be permitted within the park if they do not currently have, or if they have recently suffered from, any symptoms related to COVID-19. Anyone who this applies to may not enter, additionally, anyone who has traveled outside of Canada in the past 14 days is also not permitted to enter the facility. There will be adequate signage at each entrance enforcing this policy. Weekly, management will review the parks performance and look for areas, if any, to increase the level of sanitation and safety within the facility.

Customer Social Distancing:

At all times within the park, customers attending as a social unit will be required to maintain distancing from all others. This will be monitored and enforced by employees throughout the day. Signage will be visible within the park to maintain constant awareness and to stress this importance.

Entrance and Rides Queuing – Social Distancing:

Spacing dots will be used as a way to ensure distancing among other groups attending Cultus Lake Waterpark and Adventure Park. This will be seen and used by everyone when lining up to enter the park. These “Group Here” spaces will be distanced at roughly 3 meters each allowing for multiple people in a single social unit to occupy a dot and not infringe on the social units on either side of them.

At the Waterpark these dots will be visible throughout a designated pedestrian gated area in the main parking lot. At the Adventure Park, these dots will begin at the main beach park entrance gate, and follow the perimeter side walk in the direction of the roundabout gate. This same system will be applied throughout the parks. All ride queues which did not previously offer distancing of 2 meters have been redesigned so that individuals waiting to ride can do so at a safe distance from others.

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Slide Operations – Social Distancing Measures:

At the Waterpark, occupancy Limits will be posted at the main access point of each pool or attraction as well as the public restrooms. Guests will be encouraged to shower before leaving and after returning home, to arrive “swim-ready” in swimwear, and avoid unnecessary visits to the restrooms while visiting the park. All towers & ride queues which did not previously offer distancing of 2 meters have been redesigned so that individuals waiting to ride can do so at a safe distance from others.

Most walkway areas within the park have an adequate width to permit groups to pass and maintain distancing requirements. All multi-occupant tubes and rafts can only be shared with members of the same social unit. So basically, you can do every double tube slide or multi-person raft as long it is the members of your social unit that accompany you. In order to ensure safe distance, all tube and raft slides are “single vehicle rides” (one tube or raft on flume at any one time) except for the Radical Rapids and Colossal Canyon (Both of these fast-moving rides carry a maximum of 4 sequentially dispatched tubes/rafts to ensure safe-distancing at all times).

All body slides are single occupant flumes. Sliders are not dispatched to go down the slide until the previous slider has safely exited the flume below. Parents with children under 36 inches tall may be permitted to accompany their Junior slider on slides that meet the minimum safe-height requirement (which excludes single-rider-only: Freefall, Speedslide, Bazooka Bowls, Zero-60 Raceway). Zero-60 Raceway has five side-by-side individual lanes. Only 1 social unit (1-5 people) is allowed down the ride at a time.

The Pools, Hot-tubs, and Lazy River, Tot’s Castle Wading Pool are monitored by our Water Safety team, who along with your cooperation, will restrict occupancy of these bodies of water and physical distancing to their posted limits. Pirates’ Cove and the Family Spray Park are open play areas with posted occupancy limits and generous space to easily accommodate physical distancing. Children 8 years and under are required to be within arms-reach of an Adult at all times.

At the Adventure Park, each ride cycle will be loaded and operated so that the users are doing so at a safe distance from others while on the attraction. Ride Operators will direct patrons to designated seats based on the size of the social units in queuing. Once a group has taken their seats the next group will be permitted to load after a buffer has been applied granting the necessary distancing. The number of seats left vacant for spacing will vary per ride. This will be explained in further detail through each specific ride training.

Giggle Ridge Adventure Golf will have a maximum group capacity at any given time. The number of groups entering will not exceed the number of holes in the course. This will allow for consistent equal spacing preventing any social unit from advancing too closely to another. There are 18 holes in total which mean our course can comfortably hold 18 groups at a time. Upon completion of the 18th hole, golfers will proceed to the exit allowing the cashier to permit the next group of golfers to re-enter the course. At no time would anyone’s 2 meter distancing be jeopardized. Groups are not permitted to advance to the next hole until it has been cleared by the group in front of them. Anyone waiting to enter the course will be evenly distanced and spaced for safety.

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First Aid Procedures and Protective Equipment:

An Occupational First Aid Attendant will be on duty at all times for all response to employee and customer first aid needs. All First Aid Attendants will be provided additional training and equipment (including PPE and Bag Valve Masks) for mitigating risk of infection when administering first aid. Due to the risk of COVID-19 transmission, mouth-to-mouth ventilations should not be performed (unless a family member is present and able to assist). FA Attendants should put on gloves for all first aid interventions and wear facemasks and eye protection when possible when performing first aid. FA Attendants will disinfect all surfaces that may have come in contact with themselves and the patient during treatment (i.e. medical instruments, chair, clipboard, pen, etc.).

Important Policies:

It is recommended that anyone 70 years of age and older, or anyone with serious underlying medical conditions not enter and use the attractions within Cultus Lake Waterpark or Cultus Lake Adventure Park. All employees will be required to abide by, and enforce these policies and sanitation routines while at work. Should someone fail to do so it would be addressed immediately. Continued violations would result in verbal and written warnings, re training, or termination. Customers failing to follow these policies detailed above would be required to leave immediately.